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survey title:

Scott Ambler's State of the IT Union Survey (January 2010) [Edit Title](#)

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Response Summary

Total Started Survey: 374
Total Completed Survey: 267 (71.4%)

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Page: Who Are You?

1. POSITION: Which best describes your current position?

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	Response Percent	Response Count
Business Stakeholder <input type="checkbox"/>	2.1%	8
Consultant <input type="checkbox"/>	11.5%	43
Data Professional <input type="checkbox"/>	2.9%	11
answered question		373
skipped question		1

1. POSITION: Which best describes your current position?

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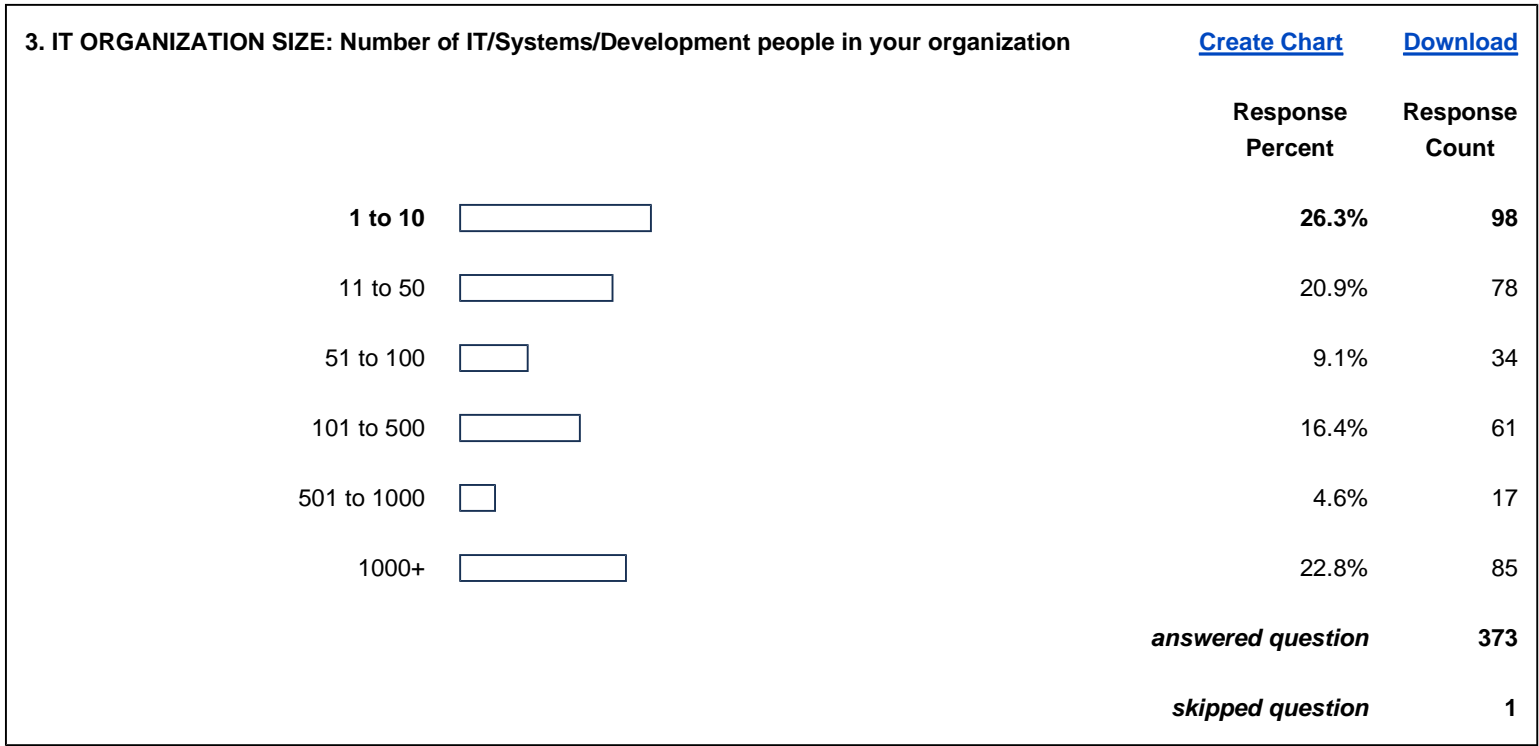
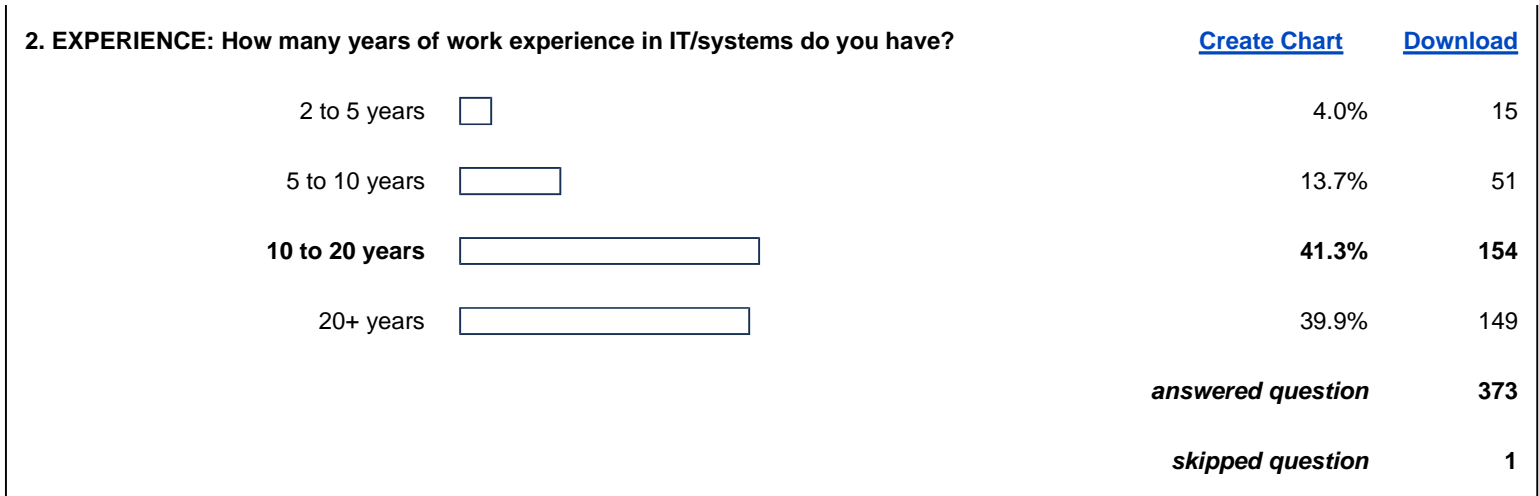
Developer	<input type="checkbox"/>	38.1%	142
Operations/Support	<input type="checkbox"/>	2.4%	9
IT Manager	<input type="checkbox"/>	8.8%	33
Modeler (Analyst/Designer/Architect)	<input type="checkbox"/>	12.6%	47
Project Manager	<input type="checkbox"/>	7.5%	28
QA/Test	<input type="checkbox"/>	1.3%	5
Team Lead/Scrum Master	<input type="checkbox"/>	10.5%	39
Other	<input type="checkbox"/>	2.1%	8
answered question			373
skipped question			1

2. EXPERIENCE: How many years of work experience in IT/systems do you have?

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		Response Percent	Response Count
None	<input type="checkbox"/>	0.3%	1
Less than 2 years	<input type="checkbox"/>	0.8%	3
answered question			373
skipped question			1



4. SECTOR: In which sector is your organization?		Create Chart	Download
		Response Percent	Response Count
e-Commerce	<input type="checkbox"/>	2.1%	8
Financial	<input type="checkbox"/>	10.7%	40
Government	<input type="checkbox"/>	8.8%	33
IT Consulting	<input type="checkbox"/>	15.3%	57
Health Care	<input type="checkbox"/>	4.3%	16
Manufacturing	<input type="checkbox"/>	5.6%	21
Retail	<input type="checkbox"/>	2.4%	9
Shipping	<input type="checkbox"/>	0.8%	3
Software	<input type="checkbox"/>	32.7%	122
Technology (non-Software)	<input type="checkbox"/>	3.8%	14
Other	<input type="checkbox"/>	13.4%	50
answered question			373
skipped question			1

5. LOCATION: Where are you located? [Create Chart](#) [Download](#)

	Response Percent	Response Count
North America <input type="checkbox"/>	65.7%	245
South/Central America <input type="checkbox"/>	2.1%	8
Europe <input type="checkbox"/>	21.2%	79
Asia <input type="checkbox"/>	5.9%	22
Australia/NZ <input type="checkbox"/>	3.8%	14
Africa <input type="checkbox"/>	1.3%	5
answered question		373
skipped question		1

6. EA PROGRAM: For this survey, we will define enterprise architecture (EA) as “an expression of the enterprise; a master plan which “acts as a collaboration force” between aspects of business planning such as goals, visions, strategies and governance principles; aspects of business operations such as business terms, organization structures, processes and data; aspects of automation such as information systems and databases; and the enabling technological infrastructure of the business such as computers, operating systems and networks.” Source: IFEAD. What best describes the current state of your organization’s EA program? [Create Chart](#) [Download](#)

	Response Percent	Response Count
answered question		373
skipped question		1

6. EA PROGRAM: For this survey, we will define enterprise architecture (EA) as “an expression of the enterprise; a master plan which “acts as a collaboration force” between aspects of business planning such as goals, visions, strategies and governance principles; aspects of business operations such as business terms, organization structures, processes and data; aspects of automation such as information systems and databases; and the enabling technological infrastructure of the business such as computers, operating systems and networks.” Source: IFEAD. What best describes the current state of your organization’s EA program? [Create Chart](#) [Download](#)

My organization currently has an EA program	<input type="text"/>	29.8%	111
My organization is currently expanding our EA program	<input type="text"/>	17.2%	64
My organization had an EA program in the past but does not have one now	<input type="text"/>	1.3%	5
My organization is thinking about adopting an EA program	<input type="text"/>	8.6%	32
I have worked at another organization in the past that had an EA program	<input type="text"/>	9.9%	37
I have no experience with EA programs	<input type="text"/>	33.2%	124
answered question			373
skipped question			1













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Page: Your Enterprise Architecture (EA) Program

7. What are/were the goals for the EA program? (Choose up to seven)

[Create Chart](#)





[Download](#)

		Response Percent	Response Count
Business efficiency/transformation		50.5%	53
Improve business governance		28.6%	30
Reduce operating costs		49.5%	52
Improve enterprise decision making		46.7%	49
Reduce waste		29.5%	31
Reduce technical complexity		31.4%	33
Promote common technical infrastructure		53.3%	56
Improve IT governance		43.8%	46
Improve technical integrity		47.6%	50
Improve data integrity		41.0%	43
Ensure continuity of organizational knowledge		31.4%	33
Support outsourcing initiatives		9.5%	10
		answered question	105
		skipped question	269






7. What are/were the goals for the EA program? (Choose up to seven)		Create Chart	Download
Support multi-vendor projects	<input type="text"/>	11.4%	12
Support system integration	<input type="text"/>	48.6%	51
Improve risk management	<input type="text"/>	33.3%	35
Increase effectiveness of audit compliance	<input type="text"/>	16.2%	17
		answered question	105
		skipped question	269

8. The artifacts (being) produced by the EA program include: (check all that apply)		Create Chart	Download
		Response Percent	Response Count
An inventory/list of existing systems	<input type="text"/>	65.0%	67
Architecture principles for development teams	<input type="text"/>	64.1%	66
Current state models	<input type="text"/>	37.9%	39
Definition of business goals/drivers/objectives	<input type="text"/>	67.0%	69
		answered question	103
		skipped question	271

8. The artifacts (being) produced by the EA program include: (check all that apply) [Create Chart](#) [Download](#)

Development guidelines		55.3%	57
Reference architectures (examples)		43.7%	45
"To be" models		33.0%	34
White papers/position papers		29.1%	30
		answered question	103
		skipped question	271

9. The types of models (being) produced by the EA program include: (check all that apply) [Create Chart](#) [Download](#)

		Response Percent	Response Count
Business architecture model		65.0%	65
Component model		45.0%	45
Deployment models		48.0%	48
Detailed enterprise data model (EDM)		35.0%	35
Enterprise business process model		51.0%	51
		answered question	100
		skipped question	274

9. The types of models (being) produced by the EA program include: (check all that apply) [Create Chart](#) [Download](#)

Enterprise use case model	<input type="checkbox"/>	30.0%	30
High-level conceptual data model	<input type="checkbox"/>	56.0%	56
Security models	<input type="checkbox"/>	35.0%	35
			answered question 100
			skipped question 274

10. Which modeling notations does/did the EA apply? (check all that apply) [Create Chart](#) [Download](#)

		Response Percent	Response Count
Unified Modeling Language (UML)	<input type="checkbox"/>	52.9%	54
Industry/domain specific modeling language	<input type="checkbox"/>	10.8%	11
Business Process Modeling Notation (BPMN)	<input type="checkbox"/>	24.5%	25
We have our own internal standard notations	<input type="checkbox"/>	36.3%	37
None (no visual models)	<input type="checkbox"/>	12.7%	13
			answered question 102
			skipped question 272

10. Which modeling notations does/did the EA apply? (check all that apply)		Create Chart	Download
Don't know	<input type="checkbox"/>	17.6%	18
		answered question	102
		skipped question	272

11. The technology strategy captured by the EA includes: (check all that apply)		Create Chart	Download
		Response Percent	Response Count
Business process management (BPM)	<input type="checkbox"/>	51.5%	52
Software as a Service (SAAS)	<input type="checkbox"/>	36.6%	37
Service Oriented Architecture (SOA)	<input type="checkbox"/>	64.4%	65
Cloud Computing	<input type="checkbox"/>	21.8%	22
Components	<input type="checkbox"/>	42.6%	43
Common Frameworks	<input type="checkbox"/>	54.5%	55
Product Line Architecture	<input type="checkbox"/>	30.7%	31
Semantic Architecture	<input type="checkbox"/>	13.9%	14
		answered question	101
		skipped question	273

12. Which EA frameworks, if any, did your EA program apply? (check all that apply) [Create Chart](#) [Download](#)

	Response Percent	Response Count
TOGAF <input type="checkbox"/>	18.8%	19
MODAF/DODAF <input type="checkbox"/>	5.9%	6
Zachman <input type="checkbox"/>	8.9%	9
We created our own <input type="checkbox"/>	37.6%	38
Don't know <input type="checkbox"/>	38.6%	39
Show replies Other (please specify) <input type="checkbox"/>	7.9%	8
answered question		101
skipped question		273

13. As the result of the EA program, how has the following improved (or is improving)? [Create Chart](#) [Download](#)

	Very improved	Improved	No change	Worse	Much worse	Don't know	Response Count
Business efficiency	8.6% (9)	44.8% (47)	26.7% (28)	4.8% (5)	1.0% (1)	14.3% (15)	105
Business governance	3.8% (4)	40.0% (42)	36.2% (38)	0.0% (0)	0.0% (0)	20.0% (21)	105
answered question							105
skipped question							269

13. As the result of the EA program, how has the following improved (or is improving)?							Create Chart	Download
Operating costs	2.9% (3)	41.9% (44)	25.7% (27)	4.8% (5)	1.9% (2)	22.9% (24)	105	
Enterprise decision making	8.6% (9)	35.2% (37)	38.1% (40)	5.7% (6)	1.0% (1)	11.4% (12)	105	
Reduction of waste	3.8% (4)	39.0% (41)	34.3% (36)	4.8% (5)	1.9% (2)	16.2% (17)	105	
Reduction of technical complexity	4.8% (5)	25.7% (27)	41.0% (43)	12.4% (13)	4.8% (5)	11.4% (12)	105	
Team follows a common technical infrastructure	8.6% (9)	44.8% (47)	31.4% (33)	3.8% (4)	0.0% (0)	11.4% (12)	105	
IT governance	4.8% (5)	53.3% (56)	26.7% (28)	3.8% (4)	0.0% (0)	11.4% (12)	105	
Technical integrity	5.7% (6)	41.0% (43)	38.1% (40)	2.9% (3)	0.0% (0)	12.4% (13)	105	
Data integrity	5.7% (6)	42.9% (45)	37.1% (39)	0.0% (0)	0.0% (0)	14.3% (15)	105	
Continuity of organizational knowledge	7.6% (8)	39.0% (41)	35.2% (37)	2.9% (3)	0.0% (0)	15.2% (16)	105	
Outsourcing initiatives	2.9% (3)	15.2% (16)	54.3% (57)	1.9% (2)	0.0% (0)	25.7% (27)	105	
Support for multi-vendor projects	2.9% (3)	24.8% (26)	48.6% (51)	1.9% (2)	0.0% (0)	21.9% (23)	105	
System integration	10.5% (11)	45.7% (48)	27.6% (29)	3.8% (4)	0.0% (0)	12.4% (13)	105	
Risk management	2.9% (3)	45.7% (48)	32.4% (34)	2.9% (3)	0.0% (0)	16.2% (17)	105	
Audit compliance	4.8% (5)	35.2% (37)	37.1% (39)	0.0% (0)	0.0% (0)	22.9% (24)	105	
answered question							105	
skipped question							269	

14. Rate the importance of the following EA success factors:

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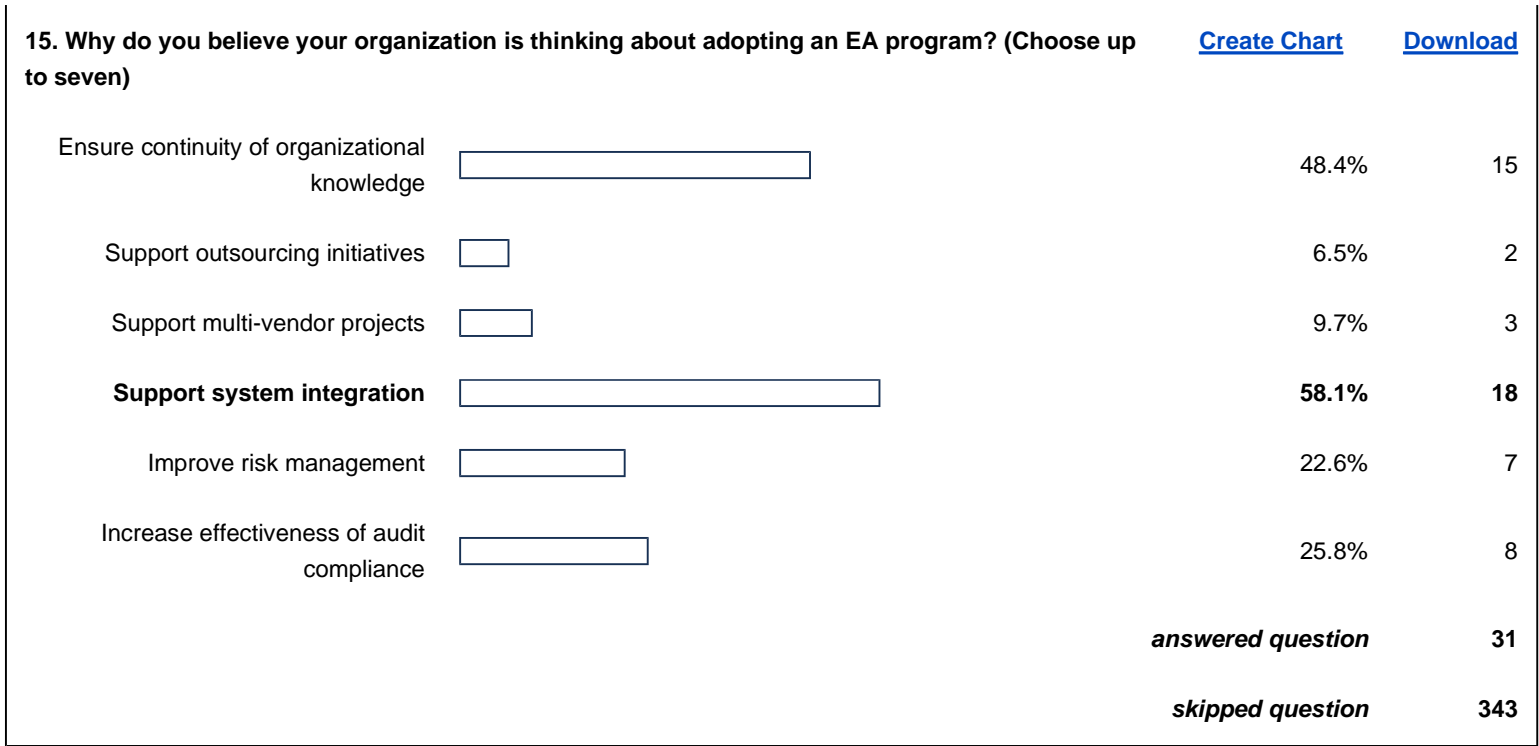
	Very important	Important	Neutral	Unimportant	Very important	Not applicable	Response Count
Active involvement of business leaders	37.3% (38)	40.2% (41)	13.7% (14)	3.9% (4)	0.0% (0)	4.9% (5)	102
Active involvement of IT leaders	31.7% (32)	47.5% (48)	11.9% (12)	3.0% (3)	0.0% (0)	5.9% (6)	101
Cost reduction	16.0% (16)	40.0% (40)	31.0% (31)	7.0% (7)	0.0% (0)	6.0% (6)	100
Continuous improvement/evolution of EA artifacts	15.0% (15)	57.0% (57)	21.0% (21)	2.0% (2)	0.0% (0)	5.0% (5)	100
Enterprise architects are active participants on project teams	26.7% (27)	52.5% (53)	11.9% (12)	3.0% (3)	0.0% (0)	5.9% (6)	101
The enterprise architects are trusted advisors of the business	27.5% (28)	53.9% (55)	9.8% (10)	2.9% (3)	1.0% (1)	4.9% (5)	102
Architecture reviews	16.0% (16)	53.0% (53)	19.0% (19)	7.0% (7)	0.0% (0)	5.0% (5)	100
Appropriate governance	12.0% (12)	52.0% (52)	25.0% (25)	2.0% (2)	0.0% (0)	9.0% (9)	100
Master data management (MDM)	14.1% (14)	30.3% (30)	40.4% (40)	7.1% (7)	0.0% (0)	8.1% (8)	99
Flexible enterprise architects	16.8% (17)	58.4% (59)	14.9% (15)	0.0% (0)	0.0% (0)	9.9% (10)	101
Having a business case for EA efforts	20.8% (21)	46.5% (47)	23.8% (24)	3.0% (3)	0.0% (0)	5.9% (6)	101
						answered question	102
						skipped question	272

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Page: Adopting an Enterprise Architecture (EA) Program

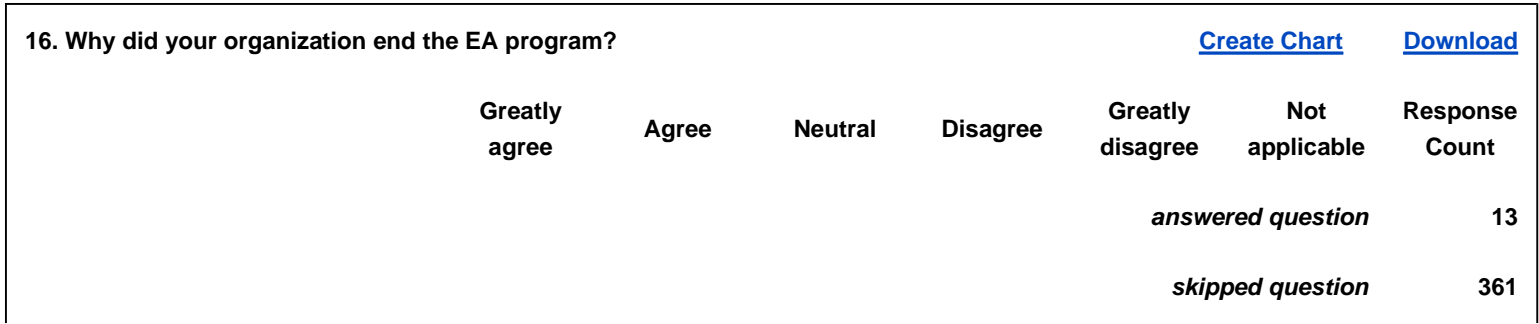
15. Why do you believe your organization is thinking about adopting an EA program? (Choose up to seven) [Create Chart](#) [Download](#)

		Response Percent	Response Count
Business efficiency/transformation		54.8%	17
Improve business governance		32.3%	10
Reduce operating costs		32.3%	10
Improve enterprise decision making		41.9%	13
Reduce waste		38.7%	12
Reduce technical complexity		32.3%	10
Promote common technical infrastructure		51.6%	16
Improve IT governance		35.5%	11
Improve technical integrity		29.0%	9
Improve data integrity		29.0%	9
answered question			31
skipped question			343



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Page: Your Former Enterprise Architecture (EA) Program



16. Why did your organization end the EA program?

[Create Chart](#)

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No executive endorsement	23.1% (3)	15.4% (2)	30.8% (4)	15.4% (2)	7.7% (1)	7.7% (1)	13
EA program was successful for specific purpose and then terminated	0.0% (0)	15.4% (2)	23.1% (3)	7.7% (1)	15.4% (2)	38.5% (5)	13
Project teams didn't take advantage of the enterprise architecture	7.7% (1)	46.2% (6)	23.1% (3)	7.7% (1)	0.0% (0)	15.4% (2)	13
It was too difficult to measure the benefit of the EA program	15.4% (2)	15.4% (2)	38.5% (5)	7.7% (1)	0.0% (0)	23.1% (3)	13
There was no perceived benefit of the EA program	23.1% (3)	15.4% (2)	15.4% (2)	15.4% (2)	7.7% (1)	23.1% (3)	13
The EA program was insufficiently funded	23.1% (3)	7.7% (1)	38.5% (5)	0.0% (0)	15.4% (2)	15.4% (2)	13
The EA program wasn't given sufficient time	23.1% (3)	23.1% (3)	38.5% (5)	7.7% (1)	0.0% (0)	7.7% (1)	13
The EA program was cancelled due to political issues	7.7% (1)	15.4% (2)	15.4% (2)	23.1% (3)	7.7% (1)	30.8% (4)	13
The enterprise architects were perceived as being "ivory tower"	7.7% (1)	30.8% (4)	30.8% (4)	7.7% (1)	0.0% (0)	23.1% (3)	13
The enterprise architects weren't sufficiently flexible	0.0% (0)	33.3% (4)	41.7% (5)	8.3% (1)	0.0% (0)	16.7% (2)	12
						answered question	13
						skipped question	361

16. Why did your organization end the EA program?							Create Chart	Download
Development teams couldn't wait for the enterprise architects	7.7% (1)	30.8% (4)	30.8% (4)	7.7% (1)	0.0% (0)	23.1% (3)	13	
The enterprise architects we perceived as impediments to success	0.0% (0)	33.3% (4)	41.7% (5)	8.3% (1)	0.0% (0)	16.7% (2)	12	
The enterprise architecture was perceived as not viable	8.3% (1)	8.3% (1)	41.7% (5)	25.0% (3)	0.0% (0)	16.7% (2)	12	
answered question							13	
skipped question							361	


17. As the result of the EA program, how did the following improve?							Create Chart	Download
	Very improved	Improved	No change	Worse	Much worse	Don't know	Response Count	
Business efficiency	11.1% (2)	16.7% (3)	50.0% (9)	0.0% (0)	5.6% (1)	16.7% (3)	18	
Business governance	5.6% (1)	22.2% (4)	33.3% (6)	11.1% (2)	0.0% (0)	27.8% (5)	18	
Operating costs	0.0% (0)	16.7% (3)	50.0% (9)	5.6% (1)	11.1% (2)	16.7% (3)	18	
Enterprise decision making	0.0% (0)	22.2% (4)	44.4% (8)	5.6% (1)	0.0% (0)	27.8% (5)	18	
Reduction of waste	0.0% (0)	16.7% (3)	22.2% (4)	16.7% (3)	16.7% (3)	27.8% (5)	18	
answered question							18	
skipped question							356	

17. As the result of the EA program, how did the following improve?							Create Chart	Download
Reduction of technical complexity	0.0% (0)	11.1% (2)	50.0% (9)	5.6% (1)	16.7% (3)	16.7% (3)	18	
Team follows a common technical infrastructure	0.0% (0)	50.0% (9)	22.2% (4)	5.6% (1)	5.6% (1)	16.7% (3)	18	
IT governance	5.6% (1)	44.4% (8)	33.3% (6)	0.0% (0)	5.6% (1)	11.1% (2)	18	
Technical integrity	5.6% (1)	27.8% (5)	33.3% (6)	11.1% (2)	5.6% (1)	16.7% (3)	18	
Data integrity	11.1% (2)	16.7% (3)	38.9% (7)	11.1% (2)	0.0% (0)	22.2% (4)	18	
Continuity of organizational knowledge	11.1% (2)	44.4% (8)	11.1% (2)	16.7% (3)	5.6% (1)	11.1% (2)	18	
Outsourcing initiatives	5.6% (1)	5.6% (1)	55.6% (10)	5.6% (1)	5.6% (1)	22.2% (4)	18	
Support for multi-vendor projects	0.0% (0)	38.9% (7)	33.3% (6)	0.0% (0)	5.6% (1)	22.2% (4)	18	
System integration	5.6% (1)	33.3% (6)	38.9% (7)	11.1% (2)	0.0% (0)	11.1% (2)	18	
Risk management	0.0% (0)	44.4% (8)	16.7% (3)	16.7% (3)	0.0% (0)	22.2% (4)	18	
Audit compliance	11.1% (2)	22.2% (4)	33.3% (6)	0.0% (0)	11.1% (2)	22.2% (4)	18	
answered question							18	
skipped question							356	

18. Which EA frameworks, if any, did the EA program apply?		Create Chart	Download
		Response Percent	Response Count
TOGAF	<input type="text" value="1"/>	6.7%	1
MODAF/DODAF	<input type="text" value="0"/>	0.0%	0
Zachman	<input type="text" value="2"/>	13.3%	2
We created our own	<input type="text" value="9"/>	60.0%	9
Don't know	<input type="text" value="4"/>	26.7%	4
Other (please specify)	<input type="text" value="0"/>	0.0%	0
answered question			15
skipped question			359

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Page: Thank You...

<p>19. Please provide your email address so we may contact you if you are drawn. Your email address will not be used for any other purpose and will be kept private.</p>	<p>Download</p>
	<p>Response Count</p>
<p> Show replies</p>	<p>245</p>
<p><i>answered question</i></p>	<p>245</p>
<p><i>skipped question</i></p>	<p>129</p>

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